



OZ19 / OZ190761 / 04100

Zone Naroda
T. No. 3002422345
Billing mode 60 days
Distribution date 23/07/22



Scan to register
OR say hi to 6356070070

ટોરન્ટ પાવર
હવે વોટ્સએપ પર

ઉપલબ્ધ સેવાઓ:

• બિલની નકલ
• મીટર રીડીંગ આપવા
• સુરક્ષા સંબંધિત માહિતી આપવા

• બિલની ચુકવણી
• ફરિયાદની નોંધણી
• અન્ય સેવાઓ માટે



YOUR DETAILS

Mr. Pankajkumar B Patel

A1 - 305,
MADHUVAN GLORY,
B/H. S.R.P. QUARTERS,
NR. DHARNIDHAR BUNGLOWS,
NAVA NARODA, AHMEDABAD.

Registered Mobile: *****2432

Registered Email: ca****51@gmail.com

CATEGORY
RGP Residential

SUPPLY TYPE
Single Phase

SANCTIONED LOAD
2.000 kW

BILLING MONTH
July 2022

READING DATE
12/07/22

BILL DATE
19/07/22

LT

CUSTOMER ID
100225496

YOUR BILL

₹2,890.00

Thank you for your previous payment of ₹2,790.00 on 12/06/22.
Payment received through PayTM.

DUE BY
02/08/22

SECURITY
DEPOSIT HELD
₹1,200.00

ADDITIONAL SECURITY
DEPOSIT REQUIRED
₹680.00

METER DETAILS

Meter No.

3824754

Present Reading 5022

Previous Reading - 4637

Multiplier x 1.00

Consumption 385

MAJOR BILL COMPONENTS

₹ 1445.75
Energy charges

₹ 50.00
Fixed charges

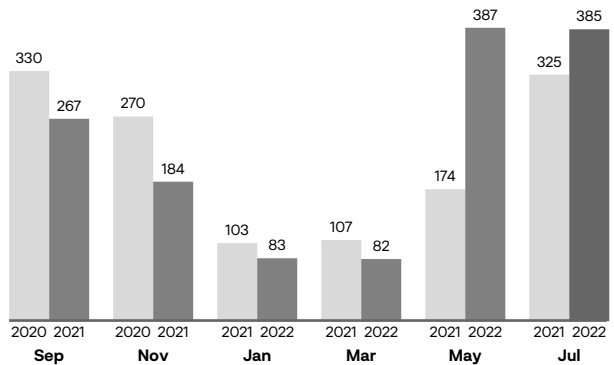
₹ 375.09
Government duty

₹ 1004.85
FPPPA charges

You consumed 385 units this billing cycle.



CONSUMPTION TREND (IN UNITS)



PAYMENT OPTIONS

1. SCAN THIS QR CODE TO PAY USING MOBILE WALLETS OR PAY ONLINE



Pay online on: connect.torrentpower.com

NET BANKING DEBIT/CREDIT CARD ALL MOBILE WALLETS

2. PAY BY CASH / CHEQUE

You can pay by Cash/Cheque at any of the following Authorised
Torrent Power Collection Centres near you.

- Naroda Plug Point
City Centre arcade, Next to srp quarters
krishnanagar
- The Ahmedabad Co Op Department Stores Ltd
Apana Bazar Plot-431/432,Gidc, B/H Water Tank,Odhav



BILL DETAILS

	₹
Energy charges	1445.75
FPPPA charges @ 261 (paise/unit)	1004.85
Fixed charges	50.00
Total energy charges without government duty	2500.60
Govt duty @ 15.00%	375.09
Billed components for GST	0.00
Bill amount including GST	2875.69
Previous dues	8.59
Other debit or credit	0.00
Delayed payment charges	10.62
Amount due	2894.90

Important Bill Message:

(1) Bill amount is rounded down for convenience, adjusted amount will be carried forward in next bill.

TARIFF STRUCTURE

TARIFF	UNITS / MONTH	RATE / UNIT (₹)	MONTHLY FIXED CHARGES / INSTALLATION (₹)	
			Single Phase	Three Phase
RGP Residential	0-50 units	3.20		
	51-200 units	3.95	25.00	65.00
	Remaining units	5.00		
GLP	0-200 units	4.10	30.00	70.00
	Remaining units	4.80		
BPL	0-50 units	1.50		
	51-200 units	3.95	5.00	
	Remaining units	5.00		
TARIFF	CONNECTED LOAD	RATE / UNIT (₹)	MONTHLY FIXED CHARGES / KW	
Non-RGP	Upto and including 5 kW	4.60	70.00	
	More than 5 kW & upto 15 kW	4.60	90.00	
TARIFF		RATE / UNIT (₹)	MONTHLY MIN. CHARGES	
LTP-AG Agricultural		3.40	10.00 / BHP	
Electric Vehicle Charging Station		4.20	25.00 / Installation	
Temporary		5.10	25.00 / kW / Day	

Call our 24x7 helpline:

19129 (toll free) | 2255 1912 | 6655 1912

WhatsApp 63560 70070



1. COMPLAINT / QUERY

Torrent Power service centre:

Plug Point City Centre,
Nr.SRP Quarters, Krishnanagar Road,
Naroda, Ahmedabad - 382345

You can also reach out to us by

✉ : connect.ahd@torrentpower.com

🌐 : connect.torrentpower.com

📱 Torrent Power mobile app

2. CONSUMER GRIEVANCE REDRESSAL FORUM*

The Chairman,
Consumer Grievance Redressal Forum (CGRF)
Torrent Power Limited, Plug Point Naranpura
Ahmedabad - 380013
Phone: 079-27492222 Extn: 5940
Email: consumerforum@torrentpower.com
Timings 10 AM to 5 PM on all working days.

3. ELECTRICITY OMBUDSMAN*

Electricity Ombudsman
Barack no. 3, Polytechnic, Ambawadi
Ahmedabad - 380015
Email: ombudsman@gercin.org

* Matters falling under section 126,127, 135 to 139, 152 and 161 of the Electricity Act, 2003 are not within the purview of CGRF and Ombudsman.

GOVERNMENT DUTY

Residential and approved educational institutions	15 %
Commercial	20 %
Industrial	10 %
Religious place	15 %
Hostel	11.25 %

- THIS BILL IS NOT A PROOF OF PROPERTY OWNERSHIP.
- TORRENT POWER LIMITED
REGD. OFF.: "SAMANVAY", 600, TAPOVAN, AMBAWADI,
AHMEDABAD - 380015.
- CIN: L31200GJ2004PLC044068

નો પાવરની ફરીયાદ નોંધાવવાના ઝડપી અને સરળ વિકલ્પો

અમારી મોબાઇલ એપ અને વોટ્સએપ સર્વિસ માં આપ નો સર્વિસ નંબર રજીસ્ટર કરાવો અને અનેક સુવિધાઓનો લાભ મેળવો, જેમકે ફરીયાદની નોંધણી, આપનું મીટર રીડિંગ સબમિટ કરવા જેવા અનેક લાભ...

નો પાવરની ફરીયાદ નોંધાવો સીધી વોટ્સએપ દ્વારા



સ્ટેપ 1: 6356070070 પર "Hi" લખીને મોકલો

સ્ટેપ 2: આપનો સર્વિસ નંબર દાખલ કરો

સ્ટેપ 3: વીજળી ન હોવા માટે વિકલ્પ 1 પસંદ કરો

નો પાવરની ફરીયાદ અમારી મોબાઇલ એપ પર નોંધાવો



સ્ટેપ 1: મોબાઇલ એપ ચાલુ કરો

સ્ટેપ 2: નો પાવર નો વિકલ્પ પસંદ કરો

સ્ટેપ 3: ફરીયાદ નોંધાવવા Power Failure નો વિકલ્પ પસંદ કરો



PLEASE ATTACH THIS COUPON WITH CHEQUE/DD FOR PAYMENT AT DROP BOX.



GROUP NO. : OZ19/9

CUSTOMER ID : 100225496

DUE DATE : 02/08/22

BILL AMOUNT : ₹ 2890.00

Chq/DD should be in favour of Torrent Power Limited