

Mr. Rajib Mondal

PANCHPOTA, GANGAJOWARA ROAD

Natunpally 700152

Calcutta South Kolkatta West Bengal India

Place of Supply: 19 West Bengal GST Registration Number:

Scan & Pay

Original for Recipient

Jio Number 6291112517

Account Number 310090279986

**GST Bill Number** E19I192000019480 Bill Number 259500043551 Bill Date

11-JAN-2020 Due Date 28-JAN-2020 `625.00 Credit Limit

Security Deposit 250.00 Prime Jio Membership

Registered Mobile: +916291112517 | Aadhaar Number: XXXX XXXX8817 | E-Mail: rajibmondal.9992@gmail.com

# Bill From 11-DEC-2019 to 10-JAN-2020

Refer following pages for details of charges

My Previous Balance (₹) 254.46

Payment Received (₹) 250.00

Current Charges (₹) 283.74

Taxes (₹) 51.08

**Total Current** Month Charges (₹) 334.82

Total Payable (₹) 339.28

Pay By 28-JAN-2020 339.28

Pay By 17-JAN-2019 334.28

Pay After 28-JAN-2019 439.28

				Amount (₹)
1	Monthly Plan Charges			199.00
2	Usage Charges			
		Volume / Duration	Amou	
	Premium / ISD & IR Calling	00:00:00	0.0	
	SMS	0	0.0	
	Data	0.000 GB	0.0	00
	VAS	0	0.0	0.00
3	Other Plan Charges			0.00
-	Total Usage Summary		01 14	
	Voice Local	Used 01:25:50	Charged Amou 0.0	i
	Voice STD	07:22:00	0.0	<u>;</u>
	Premium / ISD & IR Calling	00:00:00	0.0	· •
	SMS	11	0.0	
	Data	17.350 GB	0.0	· !
	VAS	0	0.0	•
4	One Time Charges			84.74
5	Total value of charges (1+2+3+4)			<u>283.74</u>
6	Credit & Adjustment Current Month's Discount		0	.00
	Previous Month's Adjustments		<u>0</u>	.00 0.00
7	Charges (5+6)			<u>283.74</u>
8	Taxes			
	CGST (9%)			.54
	SGST (9%)		<u>25</u>	<u>.54</u> <u>51.08</u>
9	Bill Discount Including Tax			0.00
10	Security Deposit Returned			0.00
11	Pre to Post Migration Balance Transfer			0.00
12	Waivers			0.00
	Current Month Charges (7+8+9+10+11+12)			<u>334.82</u>

# **Payment Options**



Register with JioAutoPay and enjoy uninterrupted services

## **JioAutoPay**



ACH - (Direct Debit)

Set ACH mandate on bank account. Visit the nearest Jio Store along with a cancelled cheque.



Standing instruction (Credit Card)

Set JioAutoPay through MyJio App. Download the MyJio App from Play Store or App Store.



**EBPP** 

Register Jio with your bank for an auto bill presentment and payment mandate on your bank account or credit card.

## **JioDigiPay**



My Jio & Jio.com

Pay bills using credit/debit card/net banking/e-wallets/UPI on My Jio App or visit www.Jio.com and click on Quick Pay.

Download the app from Play Store or App Store.



Scan and pay with UPI QR Code from any UPI enabled App



Mr. Rajib Mondal Jio Number : 6291112517 Bill Date : 11-JAN-2020

Your Jio Plan Details as on 10-JAN-2020

**Prime 99 + 199:** Benefits: Free Voice, 25GB High Speed Data and post 25 GB free at Rs.20/GB for next 500 GB, 100SMS/day & Complimentary Subscription to Jio Apps

Base Monthly	Voice Call	4G Data	SMS	ISD
Rental	(local/STD/Roaming)		(local/national)	(minutes)
₹ 199	Unlimited	25GB High Speed Data thereafter at Rs.20/GB for 500 GB	100 SMS Free/Day	Please visit Jio.com for the details on ISD tariff
Complimentary access to Jio Apps.		300 GB		

Base Tariff Post Entitlement - Home Circle		Base Tariff Post Entitlement - Roaming Circle	
Voice Calls: Free	SMS: ₹ 1/Local   ₹ 1/STD   ₹ 5/ISD	Voice Calls: Free	<b>SMS:</b> ₹ 0.25/Local   ₹ 0.38/STD   ₹ 5/ISD
Data: Rs 50/GB		Data: Rs 50/GB	

- For ISD Calls, International Roaming, Premium Numbers, Short Codes and Value Added Services and tariff details please visit www.jio.com. Data charges apply for Video Calls.

# Your Bill & Payment History

Last 6 months bill					
10-MAR	10-FEB	10-JAN	10-DEC	10-NOV	10-OCT
₹ 254.46	₹ 319.64	₹ 334.82	₹ 334.82	₹ 334.82	₹ 334.64

Note: Payment Details are excluding security Deposit				
Last 3 bill period payments			payments	
	10-MAR	10-FEB	10-JAN	
	₹ 400.00	₹ 350.00	₹ 334.82	

### Important Information

#### Tariff & Plans

- There will be no increase in any tariff item (except ISD) till six months from the date of your enrolment to the plan. Thereafter, Reliance Jio Infocomm Limited ("RJIL") reserves the right to revise the terms & conditions applicable to tariff plans.
- RJIL reserves the right to vary the penal charge rates periodically, as well as take recourse to any other action available and considered appropriate, subject to Telecom Regulatory Authority of India (TRAI) regulations.
- 3. Your dynamic credit limit depends on your security deposit, average monthly usage, payment track record and your tenure with us. An interim payment within the bill cycle may be required, if your usage exceeds this limit. However, based on payment history RJIL may allow usage beyond your credit limit mentioned on the front page of this bill.
- 4. As per TRAI regulations, tariff is charged basis the duration of the call rounded up to + / 1 second, traceable to an appropriate time reference.
- 5. For billing, usage will be rounded up to the next higher pulse. For example, if you are on 30 sec/pulse billing plan, a 31sec call will be as 2 pulses. Similarly, if your data plan is billed on 10KB/pulse, usage of 11KB would be billed as 2 pulses.
- 6. No migration fee is chargeable for changing tariff plan.
- 7. No charge will be levied for any service without your explicit consent.
- 8. In case you are on an unlimited data plan, post consumption of your allocated data limit, you will experience a downgrade in speed as per Fair Usage Policy.
- 9. Data usage beyond plan entitlement (PAYG) is charged at a pulse 10KB, any charges of less than 1p will be forwarded to next data usage session. e.g. Rs 20 Per GB in 10KB pulse is 0.0191p per 10KB. Usage of a data session of 550KB is 10.5050p, the session is changed for 10p while 0.5050p will be added to the charges of next PAYG usage data session.

### DND (Do Not Disturb) Service

- You can opt for Full DND if you do not wish to receive any promotional calls/SMS, To activate Full DND, SMS 'START <0>' to 1909. Full DND will override any other category you may have selected.
- To allow promotional SMS from selected categories only, SMS 'START spreferred category no.>' to 1909.

Categories and associated numbers are:

- 1-Banking / Insurance / Financial Products / Credit Cards; 2-Real Estate;
- 3-Education; 4-Health; 5-Consumer Goods / Automobiles;
- 6-Communication / Broadcasting / Entertainment / IT; 7-Tourism & Leisure

#### Charges

- 1. Itemized bill (local calls): ₹ 100 per printed copy
- 2. Overdue charges (bills more than ₹200) ₹100 or 2% of bill, whichever is higher.
- Any disagreement on charges levied should be informed within 60 days of billing, failing which all charges will be considered valid.
- 4. In the event of non-payment, part payment or late payment of the outstanding amount by the due date, or in the case of bounced cheques. RJIL reserves the right to disconnect services as per TRAI regulations.

### **Complaints & Service Requests**

Visit www.jio.com, login with your Jio ID and password; click on "Service Request" option under Profile menu to raise a complaint. To track the status of your existing complaint, use your unique Service Request number.

You can also call 198 (toll-free) from your Jio number or 1800 889 9999 from other networks to register your service request / complaint.

### Appellate Authority

In case you are Not Satisfied with the response on a complaint, you can contact the regional appellate authority with your complaint docket number.

Email: appellate.kol@jio.com , Telephone number: 1800-889-3999, Fax: 1800-889-1211

Address: Reliance Jio Infocomm Limited, Godrej Waterside Tower - II,

18th Floor, DP Block, Sector V, Salt Lake City,

Kolkata -700091, West Bengal

(Working hours: Mon-Fri, 10:30 am to 6:00 pm)

### Other Information

- In case of permanent disconnection, your security deposit will be refunded within 60 days of disconnection, failing which you shall be paid interest @ 10% p.a, following adjustment of dues.
- In case of 2 consecutive payment reversal, service would be restored only against Cash/Credit Card/Online transfer.

### Service Accounting Codes (SAC)

Service Accounting Codes (SAC)		
SAC Code : Services	SAC Code : Services	
998412 : Fixed Line Charges	998431 : Digital VAS Charges	
998413 : Mobile Charges	998432 : Online Music Charges	
998419 : VAS Charges	998433 : Online Video Charges	
998422 : Data Charges	998439 : Online Content Charges	

### Reach Us

Call 199 (from a Jio number) or 1800-88-99999 (from other networks) | Write to care@jio.com | Manage your world of Jio with MyJio app | Visit www.jio.com

Registered Office: Reliance Jio Infocomm Limited
Office-101, Saffron, Nr.Centre Point, Panchwati 5 Rasta,
Ambawadi, Ahmedabad-380006, Gujarat, India
CIN: U72900GJ2007PLC105869

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