

SANTANU BASU
4TH-FR;FL-C4
281/C N S C BOSE RD
LP-15/71/3/1
KOLKATA 700047

Customer Id : 08000772773

Bill No.:0822500105309215

Bill Date : 26/10/21

Consumer No.	Reading date	Your Regional Office
08225001053	This Month:22/10/21	South Regional Office 6, Mandeville Gardens Kolkata 700019 Tel-2440-6470
Consumer Type Domestic	Previous Month:18/09/21	

Summary of the bill

Total Unit	Gross Amount Payable (₹)*	Rabate (₹)	Net Amount Payable (₹)*	Due Date
303	5250	20.95	5230	06/11/21

* The gross/net amount when rounded, is to the lower multiple of ₹10/-. The Truncated amount will be carried forward on payment.

Please pay by due date to avoid inclusion of this bill in the next bill

Messages : For e-payment i.e. through ECS, Debit/Credit Card (via website & Mobile), Net Banking, NEFT/RTGS, PayU Money-Wallet, Paytm-Wallet within Due Date, Addl. Rebate: ₹ 20.95, Net Amount Payable: ₹5210.

NOTICE OF DISCONNECTION

Dear Sir(s)/Madam,

It appears from our records that you have neglected to pay our bill for the Accounting month Aug'21 for ₹ 3041.09

If you have already paid the above bill, kindly arrange to present the receipt at your Regional Office as indicated above for correcting our records. Notice is hereby given that if the amount is not paid within fifteen clear days from the date of receipt of this Bill-cum-Notice, we will be reluctantly compelled to disconnect your supply in terms of Section 56 of the Electricity Act, 2003 and/or Section 5(2) of the Bengal Electricity Duty Act, 1935. The supply will only be restored on payment of all dues, reconnection charge and additional Security Deposit payable, if any.

It further appears that you have neglected to pay our undermentioned bill(s) for which Disconnection Notice(s) was/were issued earlier. Hence, your supply is liable to be disconnected in terms of the previous Notice(s), even before the Due Date of this Bill.

A/C Month	Gross Amount	A/C Month	Gross Amount
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E&O.E
For CESC Limited
স্বচ্ছতা চ্যালেঞ্জ

General Manager(Commercial)

Received the sum here stated

Pay smart.
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 DEBIT/ CREDIT CARD
 NET BANKING
 RTGS/ NEFT
 ECS

Enjoy **1%** extra rebate on paying online!
Visit cesc.co.in now!



Consumer No.	Gross Amt.(₹)	Net Amount (₹)	Due Date	A/C Month	Consumer No.
08225001053	5250	5230	06/11/21	09215	08225001053

UNIQUE ID : 08000772773

BILL ID : Z009215

08/A/LOT-1/3232/3243

NOW LET'S CHAT ON WHATSAPP!!!

Save **7439001912** and send Hi to avail our services 24*7 on WhatsApp.



Or scan the QR Code and send Hi

HAPPY TO HELP

For further queries, please contact us.
033 - 35011912 / 033 - 44031912 / 18605001912 / 1912

(i) The unpaid amount(s) indicated against earlier month(s) represent the exact amount of the bill, without rounding

FOR OFFICE USE ONLY

(For use of Commercial Department)

ENERGY CHARGES

Meter No.	Rate/Phase	Ampere	Meter Reading		MF	Units Consumed	Total Units	Energy Charges (₹)
			Previous	Present				
5008619	01 G/3 Ph	60	20511	20814	1	303	303	2023.70
*Total :								2023.70

ADJUSTMENTS:**

₹

RATE TABLE	
Domestic : Type G	
Monthly Consumption	Gross Rate (₹)
First 25 U	489
Next 35 U	540
Next 40 U	641
Next 50 U	716
Next 50 U	733
Next 100U	733
Above 300 U	892

Monthly Variable Cost Adjustment (MVCA) is 29p/unit vide notification dated 27/01/2017
The above are subject to rebates, charges and surcharges, as applicable

Consumer No. **08225001053**

>> Your Bill Detail

Your Electricity Bill for the month of **SEPTEMBER 2021**

Energy Charge\$: ₹ 2023.70
MVCA : ₹ 87.87
Fixed/Demand Charges : ₹ 70.50

Govt.Duty : ₹ 0.00
Meter Rent : ₹ 30.00
Adjustments** : ₹ 0.00
Arrears B/F^{PTO} : ₹ 3041.09

Gross Amount : ₹ 5253.16

Rebate : ₹ 20.95

Net Amount : ₹ 5232.21

Addl. Rebate for e-payment mode : ₹ 20.95
Net Amount for e-payment mode: ₹ 5211.26

Load (kva): **4.7** Security Deposit ₹ **5221.00**

Use Junction/ Distribution Boxes to avoid multiple joints in your Electrical wiring.

INDICATORS:

As a mark of respect to our esteemed Sr. Citizens, we have a dedicated Counter for them at all our Cash Offices. Timings for the same are displayed at the respective Cash Offices and is also mentioned on our website (www.cesc.co.in).

>>Complaints

Complaints may be registered at Regional Offices or over telephone. If however, any of our existing / intending Consumers are not satisfied with the resolution of their complaint at the initial stage and have further grievances, they should approach the designated 'Grievance Redressal Officers' (GROs) of their Region / District, or 'Central Grievance Redressal Officers' (CGROs) with written petition in three copies, for commercial / supply related issues within 90 (ninety) days from the date of occurrence of the cause of action. The grievance Petition can also be sent through e-mails. Details are available on our website www.cesc.co.in. On receipt, the GROs/CGROs will acknowledge the same in writing. The receipt, grievance will be investigated and appropriate hearing(s) will be arranged in order to redress the grievance. Finally, the GRO/CGRO will pass a Reasoned Order, which will be communicated to the Petitioner.

In the unlikely event of the Petitioner not being satisfied with the Order of GRO/CGRO, the Petitioner may make a representation to the Ld. Ombudsman at Office of the Ombudsman, West Bengal Electricity Regulatory Commission, Plot No : AH-5 (2nd Floor), Premises No : MAR 16-1111, Action Area-1A, New Town, Rajarhat, Kolkata-700163 Phone No. (033) 29623756, E-mail: wberombudsman2012@gmail.com.

A representation to the Ld. Ombudsman should be filed in terms with applicable Regulations of Notification No. 56/WBERC published by Hon'ble West Bengal Electricity Regulatory Commission on 26th August 2013.

Kindly note that a consumer / intending consumer must first approach the concerned Grievance Redressal Officer or one of the Central Grievance Redressal Officers before representing the case to the Ld. Ombudsman. The details of the GROs and CGROs as well as the format for filing representation to the Ld. Ombudsman are available on our website www.cesc.co.in.

To report Power Theft please call 033 35011912, 033 44031912, 18605001912, 1912

In case of supply breakdown please contact: 033 35011912, 033 44031912, 18605001912, 1912 or SMS to 56070, write CESC <space> <consumer number> or log on to www.cesc.co.in

>> Methods of Payment

(a) **Payment by cheque** will not be accepted. (b) **Cash payment** - may be made at any of the Cash Offices listed below. Please tender the exact amount of the bill and check that the amount printed on the receipted portion of the bill tallies with the amount paid. (c) **e-Payment** : ECS, Debit/Credit Card through web-site & Mobile, Net Banking, NEFT/RTGS. Depending on mode of e-payment chosen, convenience fees may be charged by the participating banks. (d) **In case of non-receipt of a bill** at the usual time in any month, you may collect a duplicate bill from your Regional Office or any of the cash offices printed below or from our web-site www.cesc.co.in. (e) **If this bill is not paid** within the due date, a **Delayed Payment Surcharge** will be levied on the Gross Amount as applicable, from the due date to the date of payment. The surcharge will be added to a subsequent bill. (f) **If disconnected**, outstanding dues, reconnection charge and Additional Security Deposit, if applicable, will be payable prior to reconnection.

CASH OFFICES (Details available in CESC Website www.cesc.co.in)		* HOURS OF PAYMENT	
		WEEKDAYS (Mon - Fri)	SATURDAYS
CENTRAL REGIONAL , NORTH REGIONAL, NORTH-SUBURBAN REGIONAL, SOUTH REGIONAL, SOUTH-WEST REGIONAL, HOWRAH REGIONAL, SERAMPORE (MAHESH) .		09:00 am to 05:00 pm	09:00 am to 03:00 pm
DUM DUM, JADAVPUR, BARANAGAR, LAKE TOWN, BEHALA CHOWRASTA, RASHBEHARI. MISSION ROW, BARABAZAR, ENTALLY.		09:00 am to 05:00 pm 09:00 am to 05:00 pm	09:00 am to 03:00 pm 09:00 am to 12:00 noon
BHUPEN BOSE AVENUE, MANICKTALA, BHOWANIPUR, R B CONNECTOR (RAJDANGA), HOWRAH MAIDAN, UTTARPARA, SERAMPORE (KALITALA), BELGHORIA, BELEGHATA, SIBPUR, JORABAGAN .		10:00 am to 02:00 pm	10:00 am to 01:00 pm
TITAGARH, HOWRAH CENTRAL, KHIDDIRPORE, GARDEN REACH, BUDGE BUDGE, GARULIA, BELUR, GOURHATI, TOLLYGUNGE, MAHESHTALA, SANKRAIL, BIRATI, NASKARPARA.		10:00 am to 02:00 pm	10:00 am to 01:00 pm
Opening days as notified in the Notice Board of the Cash Offices.			

CESC LIMITED

* Subject to change - Please refer to CESC Website www.cesc.co.in
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