



Original for recipient / Duplicate for supplier

www.MyVi.in

# your Vi bill



Every 3000 sheets of paper cost us a tree. Let's conserve.  
**SMS ACT GOGREEN TO 199 (toll free)** to get your bills  
 on email only

**Total Payable Amount Rs 321.33****Due date 26 Jul 2022****Ms. Prasi .**

Methil House  
 Near Juma Masjid,,Nattika,thrissur  
 Thrissur-680566, Kerala

**Vi No** : 9539703068  
**Account No** : 81631325  
**No. of Connections** : 1  
**Your Plan** : Entertainment 399  
**Credit Limit** : Rs 700  
**Security Deposit** : Rs 0  
**Alternate Contact No** : 9633555934

**Bill Cycle Date** : 11.07.22  
**Invoice Date** : 11.07.22  
**Bill Period** : 11.06.22 to 10.07.22  
**Invoice No** : KLI1107227310185  
**Description of Service** : Telecommunications  
**Place of Supply** : Kerala  
**State Code** : 32  
**Customer GST No** : -

Previous Balance	Payments (Last 1 month)	Adjustments	Total Charges for the Current Bill Period	Total Payable Amount	Payable after 26-07-22
Rs 502.20	- Rs 502.20	+ Rs 0.00	+ Rs 321.33	<b>Rs 321.33</b>	Rs 421.33
				Payable on or before 26 Jul 2022	(incl Rs 100 late payment charges)

**i** Please pay before due date to avoid any late payment fee. Pay previous balance, if any, immediately to avoid disconnection. Previous Balance refers to outstanding amount as per the last bill. Adjustments refers to any credits passed in your account due to reversal / waiver of any charges

**Charge Summary Amount (Rs)**

One Time Charges	0.00
Monthly Charges	399.00
Usage Charges	0.00
- Call Charges	0.00
- Conference Calls	0.00
- SMS	0.00
- Mobile Internet	0.00
- National Roaming	0.00
- International Roaming	0.00
- Value Added Services	0.00
Discounts	0.00
Other Credits / Charges	126.69
Miscellaneous Charges	0.00
(For detailed charges please refer the "Your Usage Details" section in the bill)	
Late payment charges	0.00
Taxable Value	272.31
Tax	49.02
<b>Total charges for the Current Bill Period</b>	<b>321.33</b>
(Three Hundred Twenty One Rupees and Thirty Three Paise)	

**Many ways to pay your Vi Bill**Online  
(MyVi.in/vi-app)

Vi Stores



UPI

Cheque / DD should be payable to  
**Vodafone Idea Ltd. - 9539703068**

For making payment using UPI, your  
**VPA ID VFIL9539703068@HSBC**

**Scan to pay your bill now**

Scan below QR Code to pay your bill using  
 Bharat QR Code

**GST QR Code**

Invoice Ref No:

**update to the new Vi™ App**

download now



Keep your family safe and secure while using the internet, especially children & young adults. Get tips at [www.MyVi.in/parental-control](http://www.MyVi.in/parental-control)

Vodafone Idea Limited 1ST FLOOR, VJ TOWER, NH BYPASS, VYTTILA PO, COCHIN-682019

HSN Code : 998413

Vodafone Idea GST No : 32AACB2100P1Z6

CIN : L32100GJ1996PLC030976

Regd. Office : SumanTower, Plot No 18, Sector no 11, Gandhinagar 382011, Gujarat -Tel + 91 79 6671 4000, [www.MyVi.in](http://www.MyVi.in)

(Formerly Idea Cellular Limited) An Aditya Birla Group & Vodafone Partnership



## We're Happy to Help™

- Call us on **199** from your Vi mobile or call on **98470 12345** from any other network.
- You can also visit **www.MyVi.in**, email us at **customercare@vodafoneidea.com**
- For complaints, service activation/deactivation and tariff change requests call **198** (toll free) from your Vi mobile.

**Note : Charges of 50p/3 mins will be applicable when you choose to speak to an agent on dialing 199 from your Vi mobile.**



## Write to Us at

Vodafone Idea Limited(CIN:L32100GJ1996PLC030976, PAN:AAACB2100P), 1ST FLOOR, VJ TOWER, NH BYPASS, VYTILA PO, COCHIN-682019

Be sure to get the docket number (your unique complaint/request number) and quote it in all future communication.

Name: **Bindu Gopal**

Designation: VP - Customer Service

Phone: **+91 99461 23456**

Email: **appellate.ker@vodafoneidea.com**

Contact them with the docket number, from Monday to Friday, between 10.00 AM to 6.00 PM at the above address



## About Your Tariff Plans

- No migration fee will be charged when migrating to any plan
- No increase in your tariff plan for 6 months from enrollment of tariff
- No charge will be levied for any service without your explicit consent
- Security deposit will be refunded within 60 days of closure of the account, beyond which, we will pay you an interest of 10% per annum on the deposit
- To calculate the financial implications of your tariff plan, visit **www.MyVi.in**
- It is advisable to change the tariff plan at the end of the bill cycle

## Value Added Services

- From entertainment to infotainment, get our best services hand-picked for you, call **123** (toll free)
- To deactivate any service, SMS **STOP** to **155223** or call **155223** (toll free)

## Manage Your Vi Account Online

- Register for 'Vi App' by visiting **www.MyVi.in/vi-app**
- Download Vi App on your smartphone. SMS **VIAPP** to **199** (toll free)



## International Roaming

- International rates for Data usage vary from Rs 5.50/10 KB to Rs 10/10 KB, depending upon the country of visit. Please visit **www.MyVi.in** for details.
- Applications within your handset might be set for auto sync/auto refresh. Kindly change settings to manual sync/manual refresh when travelling overseas.
- SMS on International Roaming is charged at Rs 15/SMS (1 SMS = 160 characters)

To activate International Roaming before you fly overseas, SMS **ACT IR** to **199** (toll free)

Save up to 95% on International roaming with Vi, SMS **IROAM** to **199** (toll free) to check IR discount benefits on International Roaming.



## Tips for You!

Free Data usage on your connection is also applicable on usage carried out on any Vi network within India.



## Complaints and Requests

To check the status of your complaints and requests for the last 3 months, log onto Vi App. Select "Complaints and Requests" under the "My Account - Support" section.

To avoid unwanted telemarketing calls, register your Vi number in NDNC Registry - call 1909 (toll free) or SMS START 0 to 1909 (toll free).

All contents of this bill will be deemed correct by you if you don't inform us of any discrepancy within the due date.



## Helpful Information for You

### Billing information:

For last bill summary, unbilled amount, credit limit, last 3 payments, etc., dial **\*199#**

You can also send an SMS to **199** (toll free) for the following:

- Last bill summary : SMS **MBILL**
- Data balance : SMS **DATA BAL**
- Bill in regional language : SMS **LBILL**

**To activate ISD Calls:** SMS **ACT ISD** to **199** (toll free)

**For itemised bill** (Charges as applicable)

Log on to **www.MyVi.in** or SMS **ACT IB** to **199** (toll free)

### Subscribe to e-bill:

- SMS **ACT GOGREEN** to **199** (toll free)
- SMS **EMAIL (space) email ID** to **199** (toll free) to register your email ID

### To change address:

Visit your nearest store with the new address proof.

For more information call **199**

### Reporting loss of SIM:

Call Vi Care immediately at **199** or **98470 12345**

and inform us. The connection will be barred immediately.



## Avoidable Charges

### Late payment charges

Outstanding Amount	Late Payment Charges
Rs. 50 to Rs. 300	Rs. 50
Rs. 301 to Rs. 4999	Rs. 100
Rs. 5000 and above	Rs. 500

### Bounced cheque charges

If your cheque returns unpaid by your bank, below charges will apply. Cheque bounce may also result in withdrawal of services

Amount	Cheque Bounce Charges
Up to Rs 1000	Rs. 100
More than Rs 1000	Rs. 200



## Dynamic Credit Limit

To find your dynamic credit limit, SMS **BILL** to **199** (toll free)

Your dynamic credit limit depends on the security deposit you've paid, your average monthly usage, payment track record and on how long you've been with us. You may be asked to make an interim payment if your usage is more than your dynamic credit limit.

However, Vi at its discretion allows usage beyond the credit limit based on your payment history, without changing the credit limit. Your payment will be basis actual calls made.

To increase your credit limit you have to make an additional payment towards your security deposit.



## Rounding Rule

**Call duration** is rounded upwards for fractions of a second.

**Data usage** is rounded upwards to the nearest multiple of 10 Kilobytes.

**SMS** beyond 160 characters (i.e. including blank space, words, numbers, special characters, symbols etc.) is considered as two (2) or more **SMS** (as the case may be).



## SEZ Exemption

SEZ Exemption would be applied only upon submission of the requisite documents as per Government norms. Exemption would be effective from forthcoming invoice. For queries, reach out Account Manager/Relationship Manager.

Supply meant for export/supply to SEZ unit or SEZ developer for authorized operations under bond or letter of undertaking without payment of Integrated Tax.

# Your Usage Details

Ms. Prasi .

Bill Period	Vi No	Pulse Rate	Dynamic Credit Limit
11 Jun 22 to 10 Jul 22	9539703068	Vi 2 Vi 60 Seconds and Vi 2 Others 60 Seconds	Rs 700 (for details refer pg. 2)

## Your Postpaid Plan

Entertainment 399	Call Rates (@ Home Circle)	Local (Rs/min:sec)	STD (Rs/min:sec)	SMS Rates	Rs/SMS
<b>With this plan, you get:</b> Free Talktime : Unlimited Mins (Home & Roam Local+STD) Free SMS : 100 SMS (Home & Roam) Free Internet Quota : 40 GB	<b>Incoming</b>	Free	Free	<b>Outgoing</b>	
	<b>Outgoing</b>			Local	0.25
	To Vi Mobile	0	0	STD	0.25
	To Other Mobile	0	0	International	5
	To Landline	0	0		
	Video Calls	3	-		
				<b>Mobile Internet Rates</b>	<b>Rs/10KB</b>
				Browsing without pack (4G/3G/2G)	0.0048 /0.0048

Above tariff details do not include any VAS tariffs, Roaming Charges, SMS/Call to special numbers, special promo packs or special promo features like Family & Friends, CUG, etc For further details on international call rates, visit [www.MyVi.in](http://www.MyVi.in)

Your Security Deposit with us  
**Rs 0**

Security deposit will be refunded within **60 days** of closure of the account, beyond which, we will pay you an interest of **10% per annum** on the deposit.

## Last 6 Months Bill History

May-22	Jun-22	-	-	-	-
Rs 31.38	Rs 470.82	-	-	-	-

## Last 3 Payments

-	-	29-Jun-22
-	-	Rs 502.20

**Note :** Payment details under Last 3 Payments section doesn't include any payments towards the deposit

Monthly Charges	Rental Period	Units	Charge/Unit	Charges (Rs)	Discounts (Rs)	Net Charges (Rs)
Plan Rental - Entertainment 399	11.06.22 to 10.07.22			399.00	0.00	399.00
<b>Total</b>				<b>399.00</b>	<b>0.00</b>	<b>399.00</b>

Call Charges	Usage (min:sec)	Free Usage (min:sec)	Charged Usage (min:sec)	Charges (Rs)
Local	547:00	547:00	0:00	0.00
STD	12:00	12:00	0:00	0.00
<b>Total</b>	<b>559:00</b>	<b>559:00</b>	<b>0:00</b>	<b>0.00</b>

# Your Usage Details

Ms. Prasi .

Bill Period	Vi No	Pulse Rate	Dynamic Credit Limit
11 Jun 22 to 10 Jul 22	9539703068	Vi 2 Vi 60 Seconds and Vi 2 Others 60 Seconds	Rs 700 (for details refer pg. 2)

SMS Charges	Usage (SMS)	Free Usage (SMS)	Charged Usage (SMS)	Charges (Rs)
SMS Local	1	1	0	0.00
SMS National	9	9	0	0.00
<b>Total</b>	<b>10</b>	<b>10</b>	<b>0</b>	<b>0.00</b>

Mobile Internet Charges	Usage (KB)	Usage (MB)	Free Usage (MB)	Charged Usage (MB)	Charges (Rs)
Internet Usage	21814270	21303.00	21302.54	0.46	0.00
Data Conversion: 1 MB = 1,024 KB   1 GB = 1,024 MB					
<b>Total</b>	<b>21814270</b>	<b>21303.00</b>	<b>21302.54</b>	<b>0.46</b>	<b>0.00</b>

## Value Added Services (VAS)

1. Usage	Usage Min:Sec/SMS/Unit	Charges (Rs)	Discounts (Rs)	Net Charges (Rs)
Calls - Special Numbers	1:00	0.00	0.00	0.00
Usage Total		0.00	0.00	0.00
<b>Total</b>		<b>0.00</b>	<b>0.00</b>	<b>0.00</b>

Other credits / Charges	Charges (Rs)
Prepaid UL Carryover	126.69 (-)
<b>Total</b>	<b>126.69 (-)</b>

Tax	Charges (Rs)
State GST @ 9.00%	24.51
Central GST @ 9.00%	24.51
<b>Total</b>	<b>49.02</b>

No Tax is payable on Reserve Charge

Itemised Calls

Ms. Prasi .

Bill Period	Vi No	Pulse Rate
11 Jun 22 to 10 Jul 22	9539703068	Vi 2 Vi 60 Seconds and Vi 2 Others 60 Seconds

Outgoing calls

Local

Date - Time	Number	Duration (min:sec)	Charges (Rs)	Date - Time	Number	Duration (min:sec)	Charges (Rs)
11/06/22-07:56:34	9061568676	1:00	0	25/06/22-19:31:27	918075540298	4:00	0
11/06/22-07:59:08	918075997330	1:00	0	25/06/22-21:56:44	919995484472	12:00	0
11/06/22-17:03:21	919995484472	2:00	0	25/06/22-23:17:55	916238234633	2:00	0
12/06/22-08:40:50	919446032906	2:00	0	26/06/22-14:43:31	918075997330	1:00	0
13/06/22-12:49:15	919995484472	1:00	0	26/06/22-21:28:25	919995484472	26:00	0
13/06/22-13:08:01	919995484472	3:00	0	27/06/22-18:44:24	919995484472	22:00	0
13/06/22-13:18:02	919995484472	1:00	0	28/06/22-13:13:07	918075997330	1:00	0
14/06/22-10:42:25	919495450517	1:00	0	28/06/22-21:50:18	919995484472	12:00	0
14/06/22-11:33:20	9074078042	2:00	0	01/07/22-16:29:36	918075540298	1:00	0
14/06/22-12:44:12	919995484472	13:00	0	01/07/22-20:21:30	919995484472	32:00	0
14/06/22-14:37:31	919847041552	1:00	0	02/07/22-11:17:18	9847835867	5:00	0
15/06/22-12:00:04	7510285458	1:00	0	02/07/22-15:19:11	04842805567	2:00	0
15/06/22-12:20:25	918907974914	8:00	0	02/07/22-15:22:52	08089690429	2:00	0
17/06/22-17:03:27	919995484472	1:00	0	02/07/22-17:50:31	919995484472	16:00	0
18/06/22-08:45:18	919995484472	1:00	0	03/07/22-19:07:47	918075997330	1:00	0
18/06/22-14:22:52	919995484472	6:00	0	03/07/22-19:17:31	918289841251	12:00	0
18/06/22-22:22:58	919995484472	16:00	0	03/07/22-19:59:38	918075997330	1:00	0
19/06/22-08:06:30	919809393855	1:00	0	04/07/22-10:12:41	04842352916	2:00	0
19/06/22-08:07:33	919809393855	1:00	0	04/07/22-11:55:53	919995484472	11:00	0
19/06/22-08:40:27	919995484472	9:00	0	04/07/22-13:35:08	919446032906	2:00	0
19/06/22-10:14:48	918089544435	7:00	0	04/07/22-16:27:14	918075997330	1:00	0
19/06/22-17:10:51	919744972255	7:00	0	04/07/22-16:44:26	918075997330	1:00	0
19/06/22-17:19:34	919809393855	1:00	0	04/07/22-16:45:23	04842805567	1:00	0
19/06/22-17:31:16	919809393855	1:00	0	04/07/22-19:34:49	919995484472	3:00	0
20/06/22-10:48:30	918075540298	1:00	0	06/07/22-11:40:46	918075540298	1:00	0
20/06/22-14:08:33	919447598098	10:00	0	06/07/22-12:17:25	9747486803	1:00	0
20/06/22-14:25:08	918075540298	1:00	0	06/07/22-12:40:20	918075540298	1:00	0
20/06/22-20:44:20	919809393855	1:00	0	06/07/22-13:18:08	918075540298	1:00	0
20/06/22-20:54:28	919809393855	1:00	0	06/07/22-14:02:28	918129943909	10:00	0
21/06/22-11:37:54	918075540298	4:00	0	06/07/22-15:09:59	918089544435	8:00	0
21/06/22-12:28:35	918075540298	1:00	0	06/07/22-15:17:46	919961601122	1:00	0
21/06/22-15:17:20	918075540298	1:00	0	06/07/22-18:04:14	919847041552	1:00	0
21/06/22-17:16:34	918075540298	1:00	0	06/07/22-20:49:04	919995484472	54:00	0
21/06/22-17:23:22	919495500740	1:00	0	07/07/22-10:44:37	918075540298	1:00	0
21/06/22-18:38:17	919747033313	1:00	0	07/07/22-14:23:55	917907454009	1:00	0
21/06/22-18:40:09	919747033313	1:00	0	08/07/22-11:48:18	917907454009	1:00	0
21/06/22-20:58:10	919995484472	22:00	0	08/07/22-12:08:45	917907454009	1:00	0
22/06/22-10:12:51	918075540298	1:00	0	08/07/22-14:28:17	919037783328	1:00	0
22/06/22-15:43:04	919809393855	1:00	0	08/07/22-14:34:58	919037783328	1:00	0
22/06/22-15:52:27	9633555934	1:00	0	08/07/22-15:19:58	914957142672	1:00	0
22/06/22-16:36:32	919847519526	1:00	0	08/07/22-20:56:21	919995484472	41:00	0
22/06/22-17:31:02	919747033313	1:00	0	09/07/22-21:03:20	918075997330	1:00	0
23/06/22-10:07:41	918075540298	1:00	0	10/07/22-15:04:03	914957147877	1:00	0
23/06/22-11:55:45	919809393855	1:00	0	10/07/22-21:47:08	919995484472	1:00	0
23/06/22-12:19:59	919995484472	16:00	0	10/07/22-21:50:36	919995484472	23:00	0
23/06/22-12:36:10	919995484472	10:00	0	Total	97 Calls	547:00	0.00
23/06/22-16:21:32	919809393855	2:00	0	STD			
24/06/22-15:54:35	919995484472	21:00	0	Date - Time	Number	Duration (min:sec)	Charges (Rs)
24/06/22-17:31:27	918075540298	1:00	0	11/06/22-07:57:16	919080670366	2:00	0
24/06/22-20:19:58	919995484472	28:00	0	11/06/22-07:59:55	919080670366	1:00	0
25/06/22-11:34:34	918075540298	1:00	0	14/06/22-16:00:40	918971572598	1:00	0
25/06/22-13:17:20	918075540298	2:00	0	18/06/22-08:41:27	919080670366	4:00	0

Itemised Calls

Ms. Prasi .

Bill Period	Vi No	Pulse Rate
11 Jun 22 to 10 Jul 22	9539703068	Vi 2 Vi 60 Seconds and Vi 2 Others 60 Seconds

Date - Time	Number	Duration (min:sec)	Charges (Rs)
21/06/22-20:42:48	919080670366	1:00	0
26/06/22-19:50:04	919080670366	1:00	0
26/06/22-22:29:57	919080670366	2:00	0
Total	7 Calls	12:00	0.00

Messages

SMS Local

Date - Time	Number	Duration (min:sec)	Charges (Rs)
18/06/22-11:35:06	918089718791	0:00	0**
Total	1 Message	0:00	0.00

SMS National

Date - Time	Number	Duration (min:sec)	Charges (Rs)
20/06/22-17:29:05	919667691414	0:00	0**
20/06/22-17:29:13	917428309373	0:00	0**
20/06/22-17:29:14	917304459009	0:00	0**
20/06/22-17:29:15	917208088410	0:00	0**
20/06/22-17:29:16	917208088425	0:00	0**
29/06/22-10:43:54	918422009988	0:00	0**
29/06/22-10:46:53	918422009988	0:00	0**
29/06/22-11:04:42	08422009988	0:00	0**
07/07/22-17:57:36	918422009988	0:00	0**
Total	9 Messages	0:00	0.00

Mobile Internet Charges

Mobile Internet (Usage in KB)

Date		Usage in KB	Charges (Rs)
11/06/22	Internet	26450	0**
12/06/22	Internet	293650	0**
13/06/22	Internet	25300	0**
14/06/22	Internet	91970	0**
15/06/22	Internet	228750	0**
16/06/22	Internet	25460	0**
17/06/22	Internet	119050	0**
18/06/22	Internet	1272960	0**
19/06/22	Internet	918250	0**
20/06/22	Internet	737310	0**
21/06/22	Internet	246140	0**
22/06/22	Internet	417960	0**
23/06/22	Internet	72530	0**
24/06/22	Internet	79000	0**
25/06/22	Internet	122180	0**
26/06/22	Internet	1781240	0**
27/06/22	Internet	664960	0**
28/06/22	Internet	688730	0**
29/06/22	Internet	184240	0**
30/06/22	Internet	349630	0**
01/07/22	Internet	375300	0**
02/07/22	Internet	252710	0**
03/07/22	Internet	844390	0**

Date		Usage in KB	Charges (Rs)
04/07/22	Internet	7187960	0**
05/07/22	Internet	1481960	0**
06/07/22	Internet	357610	0**
07/07/22	Internet	1347800	0**
08/07/22	Internet	323510	0**
09/07/22	Internet	853820	0**
10/07/22	Internet	443450	0**
Total		21814270	0.00

Value Added Services (VAS) Charges

Usage

Calls - Special Numbers

Date - Time	Number	Duration (min:sec)	Charges (Rs)
29/06/22-20:16:55	12345	1:00	0
Total	1 Call	1:00	0.00