**CURRICULUM VITAE**

***SANTU DUTTA***

**Present Address**

31B,CHRISTOPHER ROAD,TANGRA

KOLKATA-700046

Contact No. - +91 9123776943

Email- [santuapril@gmail.com](mailto:santuapril@gmail.com)

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| **OBJECTIVE** |

To seek and establish a career with an organization of repute, where I am given challenging opportunities and achieve excellence in recognition, by achieving the desired results for mutual benefit and growth

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| **PERSONAL INFORMATION** |

Father’s Name : Rabi Dutta

Mother’s Name : Rita Dutta

Date of Birth : 24/04/1990

Sex : Male

Nationality : Indian

Caste : General

Religion : Hindu

Marital Status : Married

Language Known : English,Bengali,Hindi

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| **EDUCATIONAL QUALIFICATION** |

**Academic:**

>Passed Class 10th, under I.C.S.E Board, Year 2007. Achieved 78%.

>Passed Class (10+2), under I.S.C.E Board, Year 2009. Achieved 75 %

>**Graduate in B.COM** under Calcutta University, Year 2012. Achieved 58%.

**Professional synopsis & experience**

**>A dynamic professional with 8 years of experience in financial sector**

**> An effective communicator with excellent relationship building & interpersonal skills**

**>To look after the whole Digital Banking Segment**

**>Educating customers about Internet Banking**

**>Transacting NEFT,RTGS,IMPS through virtual platform**

**>Generating CASA inflow through BULK and Recurring** mode of transaction altogether.

>Managing Relationship to improve value of existing customers.

>Deepening the relationships with customers by cross-selling

>Handling grievances with effective solutions,retention of customers.

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| **ADDITIONAL QUALIFICATION** **:** |

Basic Knowledge of Computer.

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| **WORK EXPERIENCE** |

**Company Name: - ICICI Bank** Department: - Retail Branch Banking

Grade: - Deputy Manager –I **Duration: - January 2014 – July 2021**

Designation – Customer Service Manager

**DECLARATION**

I do here by declare that the above written particulars are true to the best of my knowledge and belief.

DATE: 05/07/2021 PLACE: Kolkata Signature