ANJAN BANERJEE

9, RAJANI GUPTA ROW

##### Kolkata-700009

##### West Bengal

##### Mobile: 8910679678

## PROFESSIONAL PROFILE -

An enthusiastic self-motivated with proven analytical, communication, creative and inter-personal skills. A well-rounded individual with a strong commitment to business excellence and driving ambition to achieve career goals. With three years of experience in the banking and finance industry and presently seeking a challenging position in fast paced work environment in which my acquired skills and work experience will be utilised to the best benefit of the organisation and myself, I have an endeavour to work passionately and excel in all my career touch points.

#  OBJECTIVE STATEMENT-

Looking for a challenging position in a dynamic MNC organization preferably in banking/finance, with a long-term objective of attaining a position in junior management. Exposure to the industry, high level of commitment and focus towards work, good presentation and project implementation skills and effective communication skills will be an asset for the recruiting organization.

 PRESENT POSITION-

Officer Operation at Tata Capital Financial Services Ltd –A part Of Tata Capital Limited since December 2017 to till date. Deputed at Raipur Branch designated as Branch Operation Manager. Responsibility includes handling overall operations work for all 3 TCFSL Branches of Chhatishgarh state. Directly reporting to Cluster Operation Manager

 RESPONSIBILITIES -

Handling frontline operational process across all 3 branches and drive off role operation team numbering 10 executives. Know over all operational process of all type of secured & unsecured loans in NBFC. product known - Mortgages, Home Equity, Loan Against Property, Loan Against Shares, Home Loans, New & used car loan, New & used Commercial vehicle loan including fleet deal, Business Loan all customer segment , Personal Loan all customer segment, Consumer Durable Loan, Tow Whaler Loan, New & used Tractor loan. Handling overall pre-disbursement and post disbursal process along with logins and storage process. Also handling 2 cash counters and its all compliance across the state. Additional handling all type of customer complains & escalations. Monitoring loan closure and NOC process of all segments of TCFSL.

Loan application Software known: FINNONE - CAS & LMS, SAP, BANCS, LOS

 A BRIRF SYNOPSIS OF CERTAIN ADDITIONAL JOB RESPONSIBILITIES IS ALSO-

 Ensuring compliance with risk and policy related matters.

 Ensuring compliance of branches on all relevant statutes.

 Ensuring that Query and Complaint resolution is maintained within committed TAT.

 Loan SOA reconciliation

 ACADEMIC ACHIEVEMENTS-

 I did my majors with graduation from (St Paul’s Cathedral Mission College) University of Calcutta

 I did my schooling from Bangabasi College School., Calcutta.

PROFESSIONALQUALIFICATION-

Basic Computer course from Graphic Art, Calcutta.

Work Experience:

* Had joined as operation executive in Tata Business Support Services Limited under TCL ops department on May'15. Based on performance promoted to Branch Operation Manager on Dec'17
* Previously worked with GLOBAL INNOV SOURCE SOLUTION PVT. LTD. From Nov’14 as BUSINESS COORDINATOR reporting to TATA MOTORS LTD. GLOBAL INNOV SOURCE SOLUTION PVT. LTD. Is service provider of TATA MOTORS LTD.
* Previously, working with E-nxt Financial Services Ltd from Nov-2009 as Executive – Operations. E-nxt Financial Services Ltd is service provider of Tata Motors Finance Ltd (TMFL) & Tata Capital Ltd.
* Had joined in Nov-2009 as Operation Executive – TMFL-Durgapur Branch.
* Subsequently, I was transferred from TMFL-Durgapur to TMFL-Kolkata branch in Nov-2010 with the responsibility of taking care of Customer Care and all other operational activities.
* I had worked in Durgapur from Nov-2009 to Nov-2010 and during this tenure of 1 year, I had executed my job responsibilities to the satisfaction of the company’s expectation.
* Because of my good performance, I was given the opportunity for handling the bigger branch – TMFL-Kolkata and so got transferred from TMFL-Durgapur to TMFL-Kolkata in Nov-2010.
* Previously, I am based on Kolkata branch from Nov-2010 and have executed several aspects of Operations department – Credit appraisal of files / Release Order generation / Cash / Cheques Collection punching in month end pressure / Role of Customer Service Executive and solving critical issues of Customers.
* I am conversant with SAP system, presently in place at Tata Motors Finance Ltd and know every transaction in SAP related to Operations.

Previous Work Experience:

* Worked with Pamac Finserve Private Limited from Feb’ 2009 to Nov’ 2009 as CRU Processor.
* Worked with Pamac Finserve Private Limited from May’2007 to Feb’2009 as CPV Executice.

 AREAS OF INTEREST-

 Playing & watching Football & Cricket, reading contemporary literature & communicating with people

 HIGH POINTS IN PERSONAL SKILL AND CORE COMPETENCE-

 \*Understanding business and market dynamics.

 \*Planning and establishing direction.

 \*360-degree vision.

 \*Execution of local and customer oriented strategies.

 \*Decision Making.

 \*Leading teams.

 \*Building sustainable capabilities among team and organization.

 \*Posse’s strong problem solving out by requisite experience.

####  STRENGTHS-

A good learner, adaptive to all circumstances, mentally strong and an enthusiastic professional who believes in hard work and total commitment.

PERSONAL DETAILS:

Father name: Late .Harisankar Banerjee

Date of Birth: 12th February 1982

Country of Residence: India

Languages Known: Bengali, English and Hindi

DATE : 18.12.2020

 Anjan Banerjee