

**Jayanta Debnath**

Mob: 0091 9051672284

Email: [debnath.jayanta83@yahoo.co.in](mailto:debnath.jayanta83@yahoo.co.in)

---

## **JOB OBJECTIVE**

MBA and Hotel Management graduate with 15 years of national and international work experience, seeking assignments in the areas of F & B Operations or in administrative level with an organization of high repute in Hospitality Industry

## **PROFILE SUMMARY**

- Currently working in TEA JUNCTION – AMBUJA NEOTIA GROUP – Operation Head QSR East.
- Hands-on experience in managing day to day Food and Beverage Operations, & has experience to handle a team of 250+. Currently handling 60 Tea Junction & Gourmet Junction units in multiple cities & states
- A dynamic individual with MBA degree holder and 15 years of experience in Food and Beverage operations in national & international Hospitality industry
- Create SOP & to ensure those are followed at ground level
- R & D, New product development, & quality control
- Expertize in Online delivery
- Development of new packaging material with branding, and give a new dimension to the brand
- Proficient in Training the new staff of the outlet, making them aware about the outlet operation.
- Expertise in providing best services to customers by listening to their problems, analyzing their issues and giving best possible solutions to them
- Successful in building relations with upper level, resolving critical problem areas and delivering on as per client commitments.
- An effective communicator, hardworking with honed leadership and team management skills
- Responsible for P&L, has experience of meeting set Top line & bottom line target.
- Maintain food cost
- Identifying key areas for improvement in the business process & implementation of new ways of revenue generation
- Experience in people management. Maintains sales force job results by counselling and disciplining employees, planning, monitoring, and doing performance management
- Responsible for deciding sales objectives by forecasting, projecting expected sales volume and profit
- Completes sales operational requirements by scheduling and assigning employees, following up on work result
- Bridge management & employee relations by addressing concerns, issues and aspirations
- Nurture a positive working environment
- Handling Tea Junction Marketing & Communication
- Other Responsibility: Member of POSH Committee

**PERSONAL INFORMATION**

**Name:** Jayanta Debnath  
**Father's Name:** Mr. Ranjit Debnath.  
**Date of birth:** 10 January 1983  
**Nationality:** Indian  
**Marital Status:** Married  
**Sex:** Male

**PERMANENT ADDRESS**

334/28, Dum Dum Cossipore Road, Suremath,  
Kolkata - 700074, West Bengal, India.

**EDUCATIONAL INFORMATION**

Degree Obtained	Institutions attended & place	Board/Council/University	Marks (%)
MBA	College of Tourism and Hotel Management, Cyprus, EU	College of Tourism and Hotel Management, Cyprus, EU	80
Bachelor in Hotel Management & Catering Technology (BHM)	NSHM Academy, India.	West Bengal University of Technology, India.	83
Higher Secondary(10+2)	Dum Dum Motijheel College, India.	WBCHSE, India.	47
Secondary Education (10th)	Krishna Kumar Hindu Academy, India.	WBBSE, India.	74

**INDUSTRIAL EXPERIENCE**

Organization	Position	Duration
Tea Junction – Ambuja Neotia	OPS Head East / Zonal Manager	Jan 2021 – till date
Tea Junction – Ambuja Neotia	Manager Quality Assurance	Sep 2017 – Dec 2020
Café Coffee Day, India	Area Manager(Operation)	March 13 – Sep 2017
Café Coffee Day, India	Café Manager(Operation)	March, 12 – March 13
Café Coffee Day, India	Asst café Manager level 1	Sep 11 - Feb 12
Café coffee Day, India	Asst Café Manager level 2	April 10 - Aug, 11
McDonald's, Cyprus, Europe	Crew Chief (Operation)	April, 08- August, 09
ITC Hotel Sonar Bangla, Kolkata	Industrial Trainee	October, 04- March, 05
ITC Hotel Sonar Bangla, Kolkata	Vocational Trainee	05/07/04 - 31/07/04

**OTHER QUALIFICATION & SKILL SET**

- International English Language Testing System (IELTS) - Score: 6 (Cyprus, EU).
- BEC (Business English Certificate) from University of Cambridge. (ESOL Examination)

**ACHIEVEMENTS**

- Secured first position in semester examination for two times in graduation (BHM) level
- Employee of the month for June, 08 and January, 09 in McDonald's Cyprus
- Employee of the year (2008) in McDonald's Cyprus

LANGUAGE PROFICIENCY

Title	Reading	Writing	Speaking
English	Excellent	Excellent	Excellent
Bengali	Excellent	Excellent	Excellent
Hindi	Fair	Fair	Excellent
Greek	Working Knowledge		

Thanking you,

Jayanta Debnath

Location: Kolkata