SANDIP PATHAK
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OBJECTIVE

- Seeking a technically challenging position, providing a highly motivated, progressive, friendly environment, these allow the pursuit of career advancement and expand my knowledge and skills.

SAP EXPERIENCE – 12+ years   **TOTAL EXPERIENCE – 15+ years**

PROJECT : DESUN HOSPITALS AND HEART INSTITUTE
ROLE   : Working as **Head of Systems & IT** under **DESUN HOSPITALS** from 21.10.2019 to till date.

- Managing SAP application as Head of the department.

- Managing new projects and implantations.

- Managing the entire team (SD/MM/FICO module) with coordination of process owners.

- Managing external support partners for new deployment.

- Managing SAP license audit with coordination of SAP.

- Managing all SAP BASIS related activity with Database and server hardware.

- Manages business owners to identify process gaps, troubleshoot work-arounds, and prioritize changes to current SAP solution through enhancements and system migration.

- Manages new partners by providing cost effective solutions.

- Manages existing Server & Storage applications with Operating systems.

- Manages regular/weekly/monthly backups using backup software.

- Responsible for Data Center server upgradation, already worked as solution architect for entire DC refresh.

- Responsible for Network Device maintenance & upgradation, already worked as solution architect for network implementation.

- Implemented S/4 HANA compatible hardware for future upgrade.

- Worked as solution architect for SAP Landscape.

- Providing regular SAP BASIS support for daily operations and new implementations / migrations.

- Coordinating with the support partners and engaged actively for price negotiation.

- Manages Cloud based EMAIL support for entire organization.

- Manages new enhancement on non-SAP systems.

- Working as solution consultant for new technical requirement on SAP or NON-SAP systems.

PROJECT/Client : ABP PVT.LTD
ROLE   : Working as **Deputy Manager** - **SAP BASIS Consultant** under **HCL Services LTD** from 28.12.2015 to 18.10.2019.

- SAP User Creation, Deletion, Modification and mass user management

- Role Creation, deletion and modifications

- Tcodes addition & deletion

- Authorization addition, deletion, modification

- Transport requests

- SUIM activity

- License management

- RFC connection maintenance

- SAP router maintenance

- ESS user creation/deletion/modification

- Managing SAP Solution Manager

- Download and apply software patches

- Database maintenance

- SAP Note implementation

- Client copy

- SAP Marketplace activities.

- Oracle DB Administration and Management

- Database Performance Analysis

- Tablespace Management

- DR Rebuilding and Testing,

- DR Administration

- Maintaining weekly EWA tracker and arrange monthly meeting with management to discuss EWA recommendations

PROJECT : Amritfeeds LTD (Server & SAP BASIS Administrator)
ROLE   : Working as **SAP BASIS Administrator** from 22.04.2010 to 19.12.2015.

- Successfully implemented SAP R/3 (ECC 6) EHP4

- Have worked full lifecycle SAP Basis implementation

- SAP – Development, Quality and Production Server installation and configuration

- Upgrade SAP R/3 (ECC 6) EHP4 to EHP6

- SAP System export/import to migrate servers

- Enhancement Package up-gradation in all of the SAP Systems

- Transport management configuration

- SAP Security administration and maintenance

- User administration

- Generating authorization profiles.

- User Information System.

- Role assignment, maintenance (single, composite & Derive) Profile creation, modification, and transaction management.

- To check Authorization object under Transaction.

- Maintain backup for SAP Systems

- Client copy in SAP Systems

- Printer configuration in SAP Systems

- Database DB2 – 09.07.0005 Backup, restore and refresh

- Manual Kernel updradation in SAP System

- Analyze failed authorization.

- Successfully implemented Mailing Solution - Lotus Domino 8.5

- Manage support for Mail Server – Full user administration and backup solution in Storage Device – EMC & HP.

- Manage support for Firewall – Cyberoam 50IA.

- Network administration for MPLS-VPN connected links, user authorization in firewall.

- Maintained support for old ERP – Microsoft Navision 9 with SQL Server.

- Database - MS SQL Server 2005 management for old ERP

- Successfully implemented Citrix server & Manage support for Citrix Servers.

- Manage support for Active Directory

- Manage support for Firewall

- Perform software support such as software updates, configurations, patch updates and troubleshooting on Servers and Desktops.

- Manage IT Asset Inventory.

- Perform vendor management for PC devices

PROJECT : TATA Communications (IT Support)
ROLE   : Working as **Infrastructure Service Engineer** under **Sevenstrata IT Services PVT.LTD** from 01.12.2008 to 19.03.2010.
CLIENT   : TATA Communications

- Manage LAN security solutions.

- Manage DHCP, ADC and File Servers.

- Perform software support such as software updates, configurations, patch updates and troubleshooting on Servers.

- Perform installation, configurations, updates and trouble shooting on Desktop and printers.

- Maintenance and Troubleshooting of every PC devices

- Manage IT Asset Inventory.

PROJECT : Wipro Manage IT
ROLE   : Working as **Facility Management Service Engineer** at **WIPRO INFOTECH** under P&R Service from 08.11.2007 to 30.11.2008.
CLIENT   : WIPRO BPO

- Maintained support for 4 processes - HP, DELL, BRITISH TELECOM, WINDSTREAM.

- Performed software support such as software updates, configurations, OS installation and troubleshooting on 1700 PC's.

- Manage MS-Office2000/2003 related issues.

- Manage network related issues.

- Supported end users in problems with using desktop applications.

- Resolved application queries and incidents.

- Performed desktop application installation and configuration.

- Performed installation, configuration and trouble shooting printers.

- Operated and maintained department's computer network and other related computer hardware.

- Maintained support for existing hardware.

- Performed operating system installation, configuration, verification and testing.

- Consistently resolved network, PC and server queries/ issues quickly and efficiently.

CERTIFICATION AND TRAINING

- **LEAN SIX SIGMA GREEN BELT** – completed certification.

- **CCNA** - **CISCO** with 93.7%

- **NETWORKING** – Indian Institute of Hardware Technology, with 72%

- **BASIC LINUX –** CMC Computer Education

- **HARDWARE**– Indian Institute of Hardware Technology, with 84%

ACADEMIC BACKGROUND

- **MBA** (Information Technology & Systems Management) – Distance Education, pursuing from NMIMS

- **MCA** – completed under Sikkim Manipal University – Distance Education, 2017.

- **B.Sc - "Information Technology"**, with 59% from BBIHTM under Sikkim Manipal University – Distance Education, 2005

- **Diploma in Information Technology**, with 84% from BBIHTM under Sikkim Manipal University – Distance Education, 2001

- **Higher Secondary** – with 51% from Dinabandhu Andrwes Collage under West Bengal Board of Higher Secondary Council, 2001

- **Madhyamik** – with 71% from Garia Barada Prasad High School West Bengal Board of Secondary Education, 1999

OTHERS TECHNICAL QUALIFICATION

- **Computer language:** Sun Java JDK 1.3, C++, Oracle, HTML

- **Platform :** Windows/NT/Linux

PERSONAL DETAILS

Date of birth	:	29th September 1982
Father's name	:	Late Chanchal Kumar Pathak
Marital status	:	Married
Religion	:	Hindu
Nationality	:	Indian
Preferred Job Location	:	Any
Current Job Location	:	Kolkata
Notice Period	:	60 Days
Gross Salary	:	Rs. 20,40,000/- (Yearly)
Preferred Industry	:	Any (Only Permanent Payroll)