Curriculum Vitae

SEKH NIZAM UDDIN

Name	:	Sekh Nizam Uddin
Mobile	:	+91-9716 78 78 79, +91-98300 73 63 8
Birth Day	:	18th April 1991
Religion	:	Muslim
Nationality	:	Indian
Marital Status	:	Single
Qualification	:	B.sc in I.T, Diploma in Hardware & Networking.
email	:	sknizam.wb@gmail.com

CAREER OBJECT

Technical Support Skills

- Operating Systems: Windows XP, Win7, Windows 8, Windows 10.
- Application: Microsoft Office 2007,2010,2013 (Word, Excel, Power Point, Outlook)
- Hardware and Networking:
- Assembling and troubleshooting of hardware devices.
- Installation of all Microsoft Windows Series (Win7, Win8, Win10, Server 2008, 2012.).
- Microsoft Windows maintenance, dual booting, updating antivirus, updating windows.
- MS outlook configuration, backup, restore and troubleshooting.
- Disk Management, Partitions, Folder sharing, Access Permission
- Printer and scanners installation and troubleshooting.
- Modem configuration and Data Cards installations.
- Basic networking, Configuration of TCP/IP setting,
- Remote desktop and remote assistance.
- Cabling and LAN troubleshooting
- Installing and configuring windows server Active directory.
- DHCP (Dynamic Host Configuration Protocol), DNS (Domain Name Service)
- Familiar with web technology HTML, CSS, Java.
- Installation of JDK, Netbeans, Visual Studio, SQL Server etc.

PROFESSIONAL EXPERIENCE:

4th Oct 2019 to 28th Nov 2020

Company: Madura Micro Finance Limited
Job title & Description: Sr. Associate – Field Process Excellence
Roles & Responsibility:

1. Provide hands on support / training to regional staff in the ERP solution of the organization
2. Record all installation of new machines, movements within site / location, changes in configuration of machines.
3. Ensuring that system hardware, operating systems, software systems, and related procedures adhere to organizational values, enabling staff, volunteers, and partners.
4. Effective provisioning, installation/configuration, operation, and maintenance of systems hardware and software and related infrastructure for the region! Zone
5. Windows desktop systems, printers and other accessories. Responsibilities on these systems include provisioning, operations and support, maintenance.
6. L (1) management of networks.

1st Jun 2017 to 31st August 2019

Company   : PC Care IT Solutions

Job title & Description   : BDM (IT)

Roles & Responsibility:

➢ Visit Every Zonal Office (Bank) and Collection AMC.
➢ Technical Support to Field Engineer
➢ Troubleshooting, assembling and dissembling of hardware devices.
➢ Banking Finacle Software Support, KIOSK Hardware & Software Troubleshooting.
➢ Olivetti, EPSON, HP, Canon All types of Printer Troubleshooting.
➢ Installing Microsoft Operating system, updating and maintenance.
➢ Configure, backup and troubleshooting of outlook.
➢ Provide technical solutions and troubleshooting services on need basis.
➢ Basic LAN / WAN connectivity and internet troubleshooting.
➢ Supporting the following technologies:- Microsoft Office products- Outlook, word, excel, power point, Internet Explorer, NetBeans, visual studio, SQL server etc.
➢ Remotely Support to Bank.

2nd Nov 2015 to 31st May 2017

Company &Location   : krisfo Infotech Solutions Pvt. Ltd - Bangalore

Job title & Description   : Sr. System Admin (IT)

Responsibility:
Technical Support to Field Engineer, Call Assigned, Computer Assembling, Kiosk troubleshooting skills in complex software and hardware problems, Manufacturing of Kiosk, Kiosk Production Checking. **EPSON Printer Servicing**. Create Master HDD, Ghosting, and Hardening.

3rd March 2014 to 31st October 2015

Location : Forbes Technosys Ltd – Kolkata (Amcore Sales & Services).

Job title & Description : Service Engineer-Team Lead.
Responsibility

Servicing of Cash Deposit Machine, Passbook Printing Machine, Cheque Deposit Machine, Coin Vending Machine, POS, CTS, mei, BNF, Cashbox, TL80 Printer, Bixolon SRP-150 Thermal Printer, EPSON PLQ_20, 22. LCD Monitor, Touch Screen Monitor, Card-Reader, CPU.

Service Area : Kolkata, Howrah, Hooghly, Mednipur, Burdwan, Nadia.

PROFESSIONAL QUALIFICATION

- ✓ Advance Diploma in Computer Hardware & Networking Professional – 15 months From **G.TComputer Hardware Engineering College- Sreerampore – Hooghly**

- ✓ Telephone & Mobile Set Repairing – WBSCVE – 6 months

EDUCATION QUALIFICATION

- ✓ B.Sc in IT – Bharat University – 2014
- ✓ Higher Secondary - West Bengal Council of Higher Secondary Education – 2009
- ✓ Madhyamik - West Bengal Board of Secondary Education – 2006

PERSONAL DETAILS

- ✓ Address : Vill – Fatika, P.O- Rol, P.S- Indas, Dist- Bankura, WestBengal-722205.
- ✓ Date of Birth : 18th April 1991
- ✓ Marital Status : Single
- ✓ Language Known : Bengali, Hindi, English,
- ✓ Strength : Punctuality, Responsibility, Positive attitude.

DECLARATION

I do here by declare that all the above information mentioned are true the best my knowledge.

Date: - 05/01/2021

Place: - Kolkata (Signature)