

SUBHADEEP MUKHERJEE

Barisha, Kolkata 700008

soumo12@gmail.com | 9836418644

PROFESSIONAL SUMMARY

- Seasoned manager with more than 8 years of experience in Banking industry seeking a new role. Experienced in retail and corporate banking including loan processing, deposit products, KYC-AML guidelines and customer relationship management.

SKILLS

- Banking operations and services.
- Credit processing and monitoring.
- Customer Relationship Management.
- knowledge of KYC-AML guidelines.
- NPA management and recovery.
- Strong analytical and problem solving skills.
- Ability to work under pressure.
- FINACLE.

EXPERIENCE

- AXIS Bank** **March 2023 - July 2023**
Senior Manager (Service RM Corporate Credit)
 - Acting as an interface between Bank and client, actively involved in customer service.
 - Interacting with clients to obtain pre-requisites for disbursement, execution of documents, creation of security, ensuring timely disbursement.
 - Compliance of KYC AML guidelines.
 - Provide solution and superior customer service to corporate borrowers, manage complex client situations.
 - Coordinate with borrowers to conduct Unit/Collateral inspection, obtain Stock Statement, Insurance, Audited Balance Sheet.
 - Liaison with customers to increase utilization levels and increase Bank's portfolio base.
 - Coordinate with Business and Credit Monitoring team to ensure better monitoring of credit portfolio.
- UCO Bank** **April 2022 - December 2022**
Senior Manager
 - Leading and supervising a team of 6/7 staff members as Branch Head.
 - Processing and sanctioning of Retail, MSME, Agricultural loans.
 - Establishing and maintaining excellent relationship with customers.
 - NPA management, monitoring of SMA accounts.
 - Reviewing KYC, CDD, ensure compliance of KYC-AML guidelines.
 - Generating new business by developing marketing plans.
 - Growth of deposit and credit portfolio of branch.
- UCO Bank** **May 2018 - March 2022**
Manager
 - Supervising day to day operations of the branch.
 - Collecting information from borrowers and processing loan applications.
 - Verifying loan documentation to ensure all necessary documents are provided.
 - Mobilizing CASA deposits and sourcing loan proposals.
 - Perform Due Diligence of existing and new clients covering different client types.
 - Reviewing KYC, Customer Risk Profile, Client on-boarding.
- UCO Bank** **June 2015 - April 2018**
Assistant Manager
 - Meeting new clients and recommending Bank's products and services.
 - Offered hands-on assistance to customers and quick redressal of their problems.
 - Opening of accounts, verification of documents.
 - Handling customer deposits, payments and transfers, RTGS.
 - Maintaining of records and process administrative paperwork.

EDUCATION

- **UNIVERSITY OF CALCUTTA** **2010-2012**
M.Tech (Information Technology)
I
- **UNIVERSITY OF CALCUTTA** **2007-2010**
Master of Computer Applications(MCA)
I
- **UNIVERSITY OF CALCUTTA** **2004-2007**
B.Sc Physics (Hons)
II

LANGUAGE

- Bengali
- English
- Hindi

CERTIFICATIONS

- CAIIB from Indian Institute of Banking & Finance in 2017
JAIIB from Indian Institute of Banking & Finance in 2016