

Swagatam Hazra

IT Support Engineer



Phone
8981432683/8017690897

Date of Birth
28/10/1990

Address
**Milon Abhas Fl 2B 14 Lake East Second
Road Santoshpur kolkata 700075**

CONTACT

✉ hazra.swagatam90@gmail.com

OBJECTIVE

To work sincerely and to make contribution to the organization goals

SKILLS

- Basic knowledge M.S Word M.S Excel

LANGUAGE

- English Bengali Hindi

INTEREST

- Playing Cricket Football Listening music

WORK EXPERIENCE

**August 2013 -
September 2014**

Technical Associate

Convolution Educare Private limited under Techcon Publication

Solving Questions Answer for Mechanical engineering subjects Making Model Papers for Mechanical engineering subjects Proof Checking

2015 - 2016

Insurance Agent

HDFC Life
Selling Insurance policy

**18 April 2022 -
31st July 2023**

IT Support Engineer

Eclinical Solutions India Pvt Ltd

Handling Day to day issue of laptop related problems
Installing Softwares Laptops Configuration of New Employees Working on Domain Active Directory

EDUCATION

2009 - 2013

B Tech in Mechanical engineering

West Bengal University of Technology
7.45

2007 - 2009

Higher secondary

New Alipur Multipurpose Boys High school
85.2%

2007 - 2009

Madhyamik

New Alipur Multipurpose Boys High school
80.5%

PROJECTS

Solar Energy Conversion and its application

Gear Box Design using C programming

VOCATIONAL TRAINING

CAD/CAM using CATIA at Central Tool Room training Center in. 2011

CNC Milling at Central Tool Room training Center in 2013

Automation of Candle Smoke Body at Dum Dum Ordnance Factory in. 2011

Various kind of pump nozzles at Moonlight Engineering Private Limited in. 2012

CERTIFICATES

Desktop IT Support Level 1 & 2 in real life Troubleshooting

Computer Network Fundamentals - IT helpdesk & Desktop support

Desktop Support IT Support IT Fundamentals Training Course

NATIONALITY

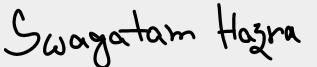
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DECLARATION

I hereby declare that all the statements made by me in the resume are true and complete to the best of my knowledge and belief and nothing has been concealed or suppressed

PLACE

Kolkata

Signature: 
Swagatam Hazra