

PRIYANKO PAL

OPERATION MANAGER

priyankopal2021@gmail.com

9933761413

Berhampore, West Bengal

priyanko-pal-8aa960212

priyankopal13@gmail.com

OBJECTIVE

Enthusiastic Engineer eager to contribute to team success through hard work, attention to detail and excellent organizational skills. Clear understanding of Technical and Customer Management and training in Industry as well as various technology. Motivated to learn, grow and excel in every domain. Handling Banking statistics.

SKILLS

Communication skills	● ● ● ● ●	Punctuality	● ● ● ● ●
Flexibility and Adaptability	● ● ● ● ●	Self Motivated	● ● ● ● ●
Creativity	● ● ● ● ●	Done Courses on PLC „NET ,Hardware and Networking.	● ● ● ● ●
Quick learner	● ● ● ● ●		
Stress tolerance	● ● ● ● ●		

EXPERIENCE

OPERATION MANAGEMENT

CMS CONNECTING COMMERCE *Dec 2015 - Present*

- Analyzed current business plan, identified inefficiencies in existing processes, and tracked performance following implementation of improvements
- Performed data entry operations to update database with customer responses
- - Presently working at “CMS CONNECTING COMMERCE”.-BANKING SECTOR AND ATM SERVICE PROVIDER & CDP functioning Organization -working since 5 years.
 - ROLE:- MIS support.
 - Operation management and Back Office Support.
 - Worked on Synergy.
 - Remittance visit.
 - ATM loading .
 - Worked on CMS personalized application CRAMS.
 - . Looking after complete operations on entire Murshidabad Location.
 - .Banking support operations.
 - . ATM field survey.
 - R.C.M. lookup on location.
 - Software functioning.
 - Audit Surveillance.
 - Team management.
 - Logistics Handling.
 - Handling RECON Queries.

KALYANI TUITION POINT

EDUCATION *Mar 2011 - Present*

Working on own Educational Institution based on Science and Maths Subjects.

Deals with giving lectures on Basis on Diploma Engineering.

PROJECTS

AUTOMATIC FAN CONTROLLER

PROJECT TEAM LEDAER *May 2012 - May 2013*

Automatic speed control of fan and cooler on timer based project.

EDUCATION

SECONDARY

MARY IMMACULATE SCHOOL *Mar 2004 - Mar 2005*

PASSE WITH 60.00%

HIGHER SECONDARY

KCMS *Mar 2005 - Mar 2007*

PASSED WITH 61.00%

DIPLOMA

ETCE *Jul 2007 - Jul 2010*

PASSED WITH 82.10%

B.TECH

WBUT *Jul 2010 - Jul 2013*

PASSED WITH 74.10%

MBA

PU *Dec 2017 - Dec 2019*

PASSED WITH 61.00%

CERTIFICATION CERTIFICATIONS

Got certification from Fm radio for training Months.

Got certification From BSNL for training on Signal communication.

Prasar Bharti Berhampore.

LANGUAGES

English



Hindi



Bengali



INDUSTRIAL EXPOSURE

Visited SANHIT Group of Industries

Automation *2009-10-19*

HOBBIES

Reading Books, Giving tuition on Maths