
 ABHIJIT GHOSH CSCO12903757	Address	Dharampur Digambar Biswas Road , Opp New Income Tax Office , PO+PS – Chinsurah , Dist- Hooghly, WB , PIN- 712101	
	Contact Number	7063440022 ; 8972095628	
	Mail ID	abhij36@yahoo.co.in ; abhiangana16@gmail.com ;	

IT-Network Infrastructure/ Administration/ Implementation/ Analysis/ Installation/ Configuration/ Troubleshooting/ SLA management/ Assets handling/ Vendor management/ Support & Documentation.

10 years of industrial experience in IT-Networking field especially on Cisco H/W platforms using Cisco Routers/Switches.

PROFESSIONAL EXPERIENCE

BANDHAN BANK LTD.

Assistant Manager (NOC)

Responsibilities:

March, 2018 – Present

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- Monitoring network status and coordinate with vendors to keep WAN links always up.
 - Monitoring of SLA, progress of Implementation . Prepared monthly SLA report and submit report to my senior management.
 - Provide services to branches through remote connectivity.
 - Manage the delivery of different IT products such as Desktop , Printer , Router ,Switch etc to branches and keep a record on it.
 - Prepared reports for different processes which covers 24-hrs network link up/down report,
 - Coordinate with different vendors such as desktop , printer ,ups etc.
 - Provide primary level UPS support to bank branches .
 - Bandwidth utilization, Latency reports, ATM up/down report and Network equipment's status report and submit to senior management
 - Manage and control IT field support engineers activities. Prepared a monthly report and submit to my senior management.
 - Preparing monthly report on Patch and anti virus update and submit to my senior management
 - Responsible for maintenance Inventory Management .

DIMENSION DATA INDIA PVT. LTD.**20th July, 17 – 28th Feb,18****Network Engineer****Client:** State Bank of India (SBI)**Location:** Burdwan District (West Bengal)**Responsibilities:**

- Responsible for Configuration and Troubleshooting of Routing Protocols such as RIP, OSPF, EIGRP, BGP.
- Coordinate with different ISP vendors like BSNL, Airtel, Railtel, Vodafone, Sify etc.
- Maintain the WAN Network of Point to Point and Point to Multi Point Connectivity.
- Configured of Routing protocols at backbone network and configured the LAN IP-pool.
- Analysis, escalation support, installation, configuration and troubleshooting for various technologies for medium to global enterprise environments and include proficiency in routing, switching, security, voice, wireless and data center technologies.
- Configured, done troubleshoot & maintained of Cisco-Routers (841M, 1921), Switches (2960).
- Configured of Routing protocols at backbone network and configured the LAN IP-pool.
- Configured and done troubleshoot of VLAN, VTP, STP, HSRP, IP route, NAT etc., and also implemented the MPLS up-gradation.
- Worked with the monitoring tools. Like -- Host-Monitor, Solar-winds.
- Responsible for done troubleshoot of daily network incident & issue.
- Monitoring of SLA, progress of Implementation and report to Client.

WIPRO LTD.**1st March,13– 19th July, 17****Network Associate Management****Project:** MHA**Client:** Ministry of Home Affairs (MHA)**Location:** Malda (West Bengal)**Responsibilities:**

- Responsible for Configuration and Troubleshooting of Routing Protocols such as RIP, OSPF, EIGRP, BGP.
- Maintained and support LAN connectivity for region office handle the LAN issue.
- Maintained, Configured & done troubleshoot on Cisco-Routers (1750, 1751 & 1841) & Switches (2950, 2960).
- Configuring and Troubleshooting VLAN, LAN management, Port Security.
- Responsible for **high-level support** and ensure **99.99% up-time network**.
- Worked with the monitoring tools. Like –Host Monitor.
- Responsible for maintained & done troubleshoot of daily network incident & issue.
- Prepared reports for different processes that covers 24-hrs network link up/down report, Network equipment's status report.
- Maintaining "Client and Server" Relationship.

HCL INFOSYSTEMS.**Network Operator cum Field Engineer****Project:** MHA (24x7)**16th Nov, 10– 28th Feb,13****Client:** Ministry of Home Affairs (MHA)**Location:** NSCBI Airport (Kolkata)**Responsibilities:**

- Responsible for Configuration and Troubleshooting of Routing Protocols such as RIP, OSPF, EIGRP, BGP.
- Maintained and support LAN connectivity for region office handle the LAN issue.
- Maintained, Configured & done troubleshoot on Cisco-Routers (1750, 1751 & 1841) & Switches (2950, 2960).
- Configuring and Troubleshooting VLAN, LAN management, Port Security.
- Worked with the monitoring tools. Like –Host Monitor.
- Responsible for maintained & done troubleshoot of daily network incident & issue.

- Prepared reports for different processes that covers 24-hrs network link up/down report, Network equipment's status report.
- Maintaining "Client and Server" Relationship.

Technical Skills:

- Network monitoring and troubleshooting.
- Provide desktop support as well as remote support.
- Different routing protocols.
- Cisco Routers 1921,841M.
- Cisco Switch 2960.
- Modem's --- RAD-ASM, Tellabs ,Gateway,Teamlink.

Technical Certifications:

- CCNA 640-802 (Cisco ID—CSCO12903757)
- Industrial Project under WEBEL (2008)

Educational Qualification:

- B.Tech (Bachelor of Technology) in Information Technology from GCETTS, under WBUT, West Bengal in 2009..
- Higher Secondary under WBCHSE in 2004.
- Madhyamik under WBBSE in 2002.

Personal details:

Father's Name	:	Nani Gopal Ghosh.
Date of Birth	:	26 th April , 1986
Permanent Address	:	Dharampur,Digambar Biswas Rd, Opp New Income Tax Office, Chinsurah, Dist-Hooghly, State – West Bengal, PIN – 712101.
Pan No	:	AVQPG9289E,
Languages Know	:	English, Hindi & Bengali.
Marital Status	:	Married.

Abhijit Ghosh

Date : 20.11.2020.

Place : KOLKATA.

(ABHIJIT GHOSH)